



RMA

# USER GUIDE



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## Documentation

- Installation guide: <https://www.mageplaza.com/install-magento-2-extension/>
- User Guide: <https://docs.mageplaza.com/rma/>
- FAQs: <https://www.mageplaza.com/faqs/>
- Get Support: <https://www.mageplaza.com/contact.html> or [support@mageplaza.com](mailto:support@mageplaza.com)
- Changelog: <https://www.mageplaza.com/releases/rma/>
- License agreement: <https://www.mageplaza.com/LICENSE.txt>

## How to install

### Install ready-to-paste package (Recommended)

- Installation guide: <https://www.mageplaza.com/install-magento-2-extension/>

## How to upgrade

### Step 1: Backup

Backup your Magento code, database before upgrading.

### Step 2: Remove RMA folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/RMA folder. In this step, you can copy override RMA folder but this may cause of compilation issue. That why you should remove it.

### Step 3: Upload new version

Upload this package to Magento root directory

#### Run command line:

```
php bin/magento setup:upgrade
```

```
php bin/magento setup:static-content:deploy
```

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## FAQs

Q: I got error: Mageplaza\_Core has been already defined

A: Read solution: <https://github.com/mageplaza/module-core/issues/3>

Q: My site is down

A: Please follow this guide: <https://www.mageplaza.com/blog/magento-site-down.html>

## Support

- FAQs: <https://www.mageplaza.com/faqs/>
- Helpdesk: <https://mageplaza.freshdesk.com/>
- Email: [support@mageplaza.com](mailto:support@mageplaza.com)